



# SAIL TRAINING IRELAND

SAIL, TRAIN, LEARN, LIVE ...

## CANCELLATION POLICY

### CANCELLATION CHARGES

- Cancellations must be received in writing or by email. Any cancellation costs will apply and be due for payment at the time of cancellation.
- If you cancel your booking within 14 days of paying your deposit and at least 8 weeks prior to departure, a full refund, less an administration fee per crew member will be made.
- A deposit will become non-refundable 14 days after the date of booking.
- If you cancel more than 8 weeks before departure, you are liable to 50% of voyage cost.
- If you cancel less than 8 weeks before departure, you are liable to 100% of voyage cost.
- N.B. Voyage crew and passengers should refer to their own insurance provider to establish whether fees are covered.
- Should you cancel due to transportation to the boat (cancelled or late), or any reason including the Coronavirus COVID-19 pandemic and the voyage still goes ahead, the voyage fee would not be refundable by Sail Training Ireland. You should check this is covered by your insurance provider.
- If a trainee has a positive test 72 hours before departure, they will be offered a transfer credit for the value of the trip – which is valid for 12 months.
- Any change of voyage choice made at the request of the trainee, will incur an administration charge and will be subject to availability,
- The health and safety of our trainees and crew is paramount. All our voyages are weather dependent. We may be forced to cancel a voyage in the event of forecast weather conditions that may impact on the safety and comfort of that voyage. In the case where we must cancel such a voyage due to adverse weather or other unforeseen circumstances, all efforts will be made to provide an alternative voyage / vessel and if that cannot be achieved a full refund will be made.